

# TECH SUPPORT IS FREE FOR MEMBERS

## HARDWARE



scanners



smart home devices



tablets



monitors



laptops



printers



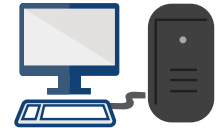
smartphones



cameras



routers



desktops

## SOFTWARE



apps



music



data transfer



office



syncing



video



firewalls



antivirus

## AND MORE



Wi-Fi



social networks



internet



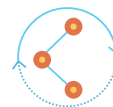
cloud



Email



data protection



sharing



browsers



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Tech Support  
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# GENERAL COVERAGE

Tech Helpline can troubleshoot your problems with the following:

## Operating Systems:

- Microsoft Windows 11® (and higher)
- macOS 13 Ventura® (and higher)

## Hardware:

- Smartphones: iPhones, Android, Windows
- Tablets: iOS, Android, Windows
- Digital Cameras
- CD/DVD Drives & Blu-ray
- Laptops
- Monitors
- Network Adaptors
- PC add-on cards
- Printers: USB, Wi-Fi
- Scanners
- Sound Cards
- Storage Media
- USB Devices
- Video Cards

## Browsers/Net:

- Wi-Fi Set Up
- Internet Service Providers
- Microsoft® IE/Edge
- Mozilla Firefox
- Google Chrome
- Opera
- Safari
- Networking
- Work Groups
- Share Files
- Share Printer

## Social Media: (General Support)

- Parental Controls
- Facebook | Snapchat
- Instagram | TikTok

## Software Applications:

### *Email*

- MS Outlook
- Webmail
- Windows Mail

### *Real Estate Specific*

- Form Simplicity

### *Office/Financial*

- Adaptec Toast
- Adaptec EZCD Creator
- Adobe Acrobat
- Corel Office Products: WordPerfect, Quattro Pro Presentations, Visual Intelligence
- Corel Draw
- Intuit Quicken
- Intuit Quickbooks
- iTunes
- Microsoft® Media Player
- Microsoft® Office Products: Word, Excel, PowerPoint, Access
- Microsoft® Outlook (Versions 5.0 and higher)
- Microsoft® Publisher (Versions 2000 and higher)
- Microsoft® Visio (Versions 2000 and higher)
- Microsoft® Works
- Nero Burning ROM
- Roxio CD-Burning Products
- Video Conferencing
- Winzip Applications

## All PC compatible, Mac and clones such as:

- Acer
- Apple
- AST
- ASUS
- Clones / Whitebox
- Dell
- Epson
- Fujitsu
- Gateway
- Hewlett Packard
- IBM
- Lenovo
- Sony
- Toshiba
- Winbook and others

## Firewall/Intrusion Applications:

- Virus Removal
- AVG AntiVirus
- Lavasoft Ad-Aware
- McAfee AntiVirus
- Norton AntiVirus
- Spyware/Adware Intrusion Products
- Symantec pcAnywhere
- Trend Micro
- ZoneAlarm and others

## Virtual Meetings:

- GoToMeeting
- Zoom
- Google Hangouts
- Join.me



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