



Building an Ethical AI-Driven Real Estate Industry Student Handout

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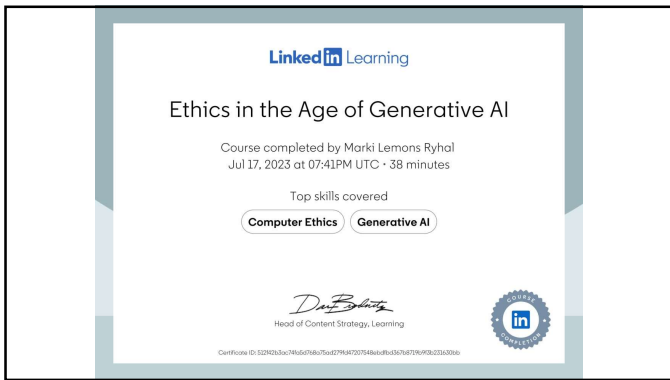
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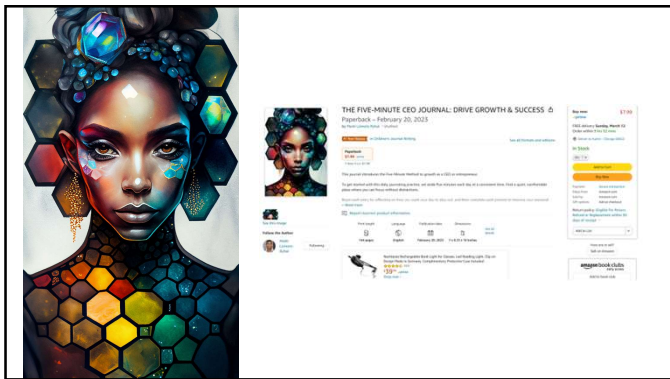
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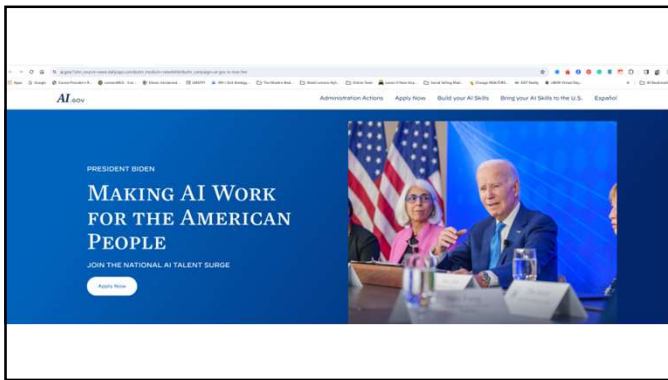
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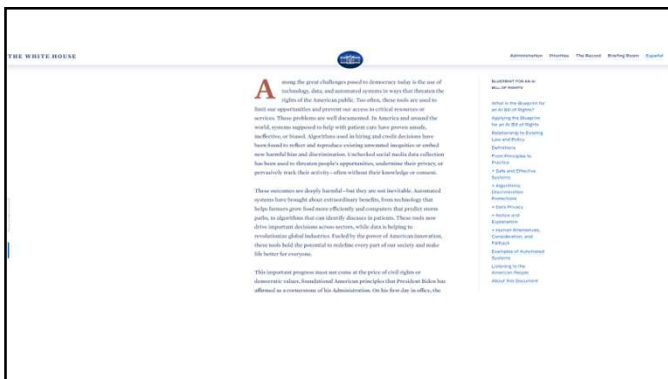
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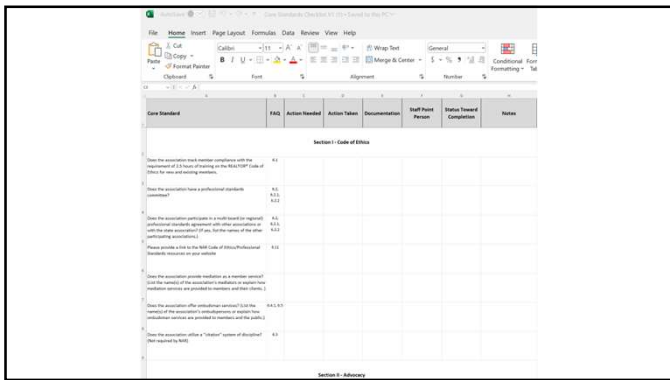
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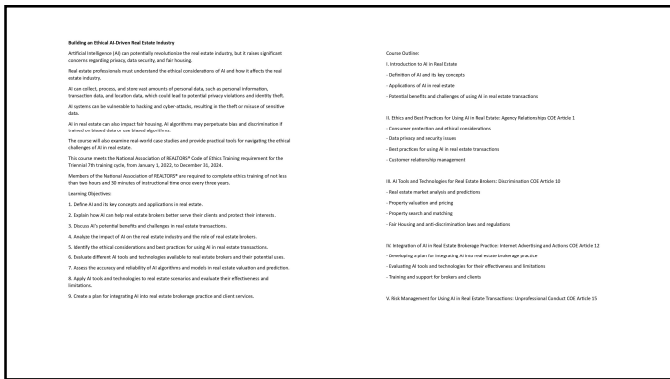
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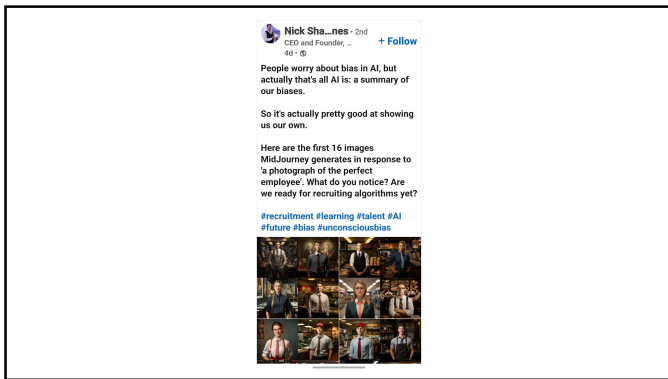
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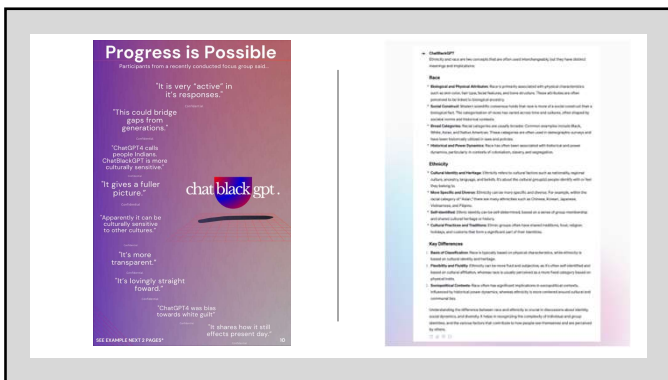
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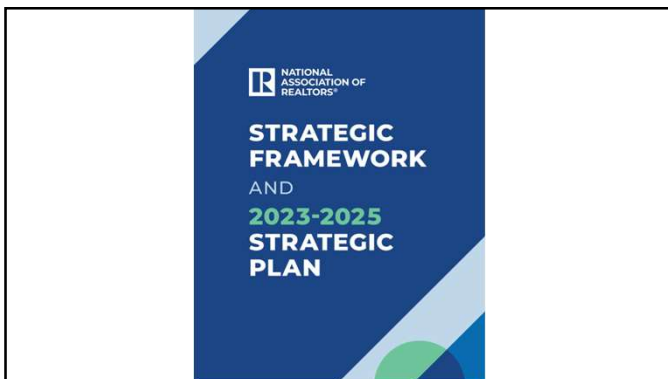
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THE NAR 2023-2025 STRATEGIC PLAN

PILLAR: LEADERSHIP AND INFLUENCE

STRATEGIC OPPORTUNITY: Political Advocacy

2025 OBJECTIVES

1. Increase NAR's advocacy impact in a changing political landscape by building relationships with elected officials, industry leaders, and the public to advance our members' interests and the real estate industry.
2. Strengthen messaging and outreach for housing in public advocacy efforts.

STRATEGIC OPPORTUNITY: Housing Production and Access


2025 OBJECTIVES

1. Promote housing availability, affordability, accessibility and mobility through our member network and industry partnerships.
2. Create a new NAR policy program that supports the needs of our members and the public development and access to housing.

STRATEGIC OPPORTUNITY: Consumer Advocacy

2025 OBJECTIVES

1. Increase the next generation's understanding of the real estate industry and the role of REALTORS® in the community through education and outreach to young adults and their families to address housing needs and opportunities.



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STRATEGIC OPPORTUNITY: Global Outreach

2025 OBJECTIVES

1. Continue to build global partnerships, collaboration and sharing of best practice to advance the real estate profession worldwide and provide business opportunities for members.

Learning Objectives

Explain Bloom's Taxonomy and its application to real estate training programs.

Analyze the different levels of Bloom's Taxonomy and how they apply to real estate education.

Develop real estate training programs that incorporate each level of Bloom's Taxonomy.

Evaluate existing real estate training programs and identify opportunities to improve them using Bloom's Taxonomy.

Create measurable learning objectives for real estate training programs.

Objetivos de aprendizaje:

Explicar la Taxonomía de Bloom y su aplicación a los programas de formación inmobiliaria.

Analizar los diferentes niveles de la Taxonomía de Bloom y cómo se aplican a la educación inmobiliaria.

Desarrollar programas de capacitación en bienes raíces que incorporen cada nivel de la Taxonomía de Bloom.

Evaluar los programas de capacitación en bienes raíces existentes e identificar oportunidades para mejorarlos utilizando la Taxonomía de Bloom.

Crear objetivos de aprendizaje medibles para programas de capacitación en bienes raíces.

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THE NAR 2023-2025 STRATEGIC PLAN

PILLAR: REALTOR® BRAND

STRATEGIC OPPORTUNITY: Professional Standard of Excellence

2025 OBJECTIVES

1. Increase the number of REALTORS® who are members of the National Association of Realtors (NAR) and are actively practicing real estate.
2. Increase the number of REALTORS® who are members of the National Association of Realtors (NAR) and are actively practicing real estate.

STRATEGIC OPPORTUNITY: REALTOR® Value

2025 OBJECTIVES

1. Increase the number of REALTORS® who are members of the National Association of Realtors (NAR) and are actively practicing real estate.
2. Increase the number of REALTORS® who are members of the National Association of Realtors (NAR) and are actively practicing real estate.

PILLAR: MEMBER EXPERIENCE

STRATEGIC OPPORTUNITY: Communication Strategy

2025 OBJECTIVES

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STRATEGIC OPPORTUNITY: Partnership with Brokers

2025 OBJECTIVES

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STRATEGIC OPPORTUNITY: Engagement of Next Generation Professionals

2025 OBJECTIVES

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STRATEGIC OPPORTUNITY: A Sense of Belonging

2025 OBJECTIVES

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PILLAR: ORGANIZATIONAL DEVELOPMENT AND PERFORMANCE

STRATEGIC OPPORTUNITY: NAR State-Local Association Relations

2025 OBJECTIVES

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STRATEGIC OPPORTUNITY: Diversity, Equity and Inclusion

2025 OBJECTIVES

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STRATEGIC OPPORTUNITY: Environment, Social, Governance and Resilience (ESG-R) Practices

2025 OBJECTIVES

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STRATEGIC OPPORTUNITY: NAR Focus and Priority

2025 OBJECTIVES

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STRATEGIC OPPORTUNITY: Leadership Development

2025 OBJECTIVES

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STRATEGIC OPPORTUNITY: Organizational Culture

2025 OBJECTIVES

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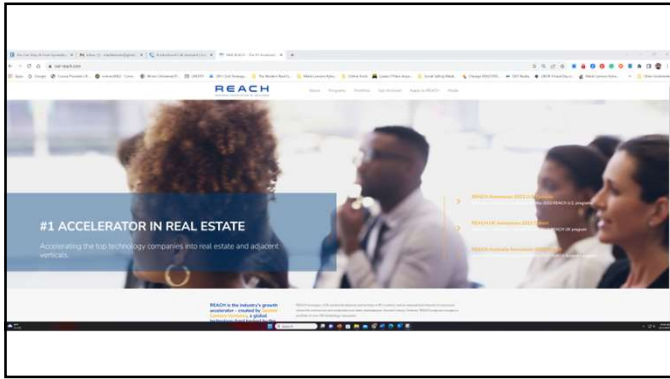
STRATEGIC OPPORTUNITY: Engagement of Next Generation Professionals
2025 OBJECTIVES
1. Create additional pathways for engagement of next generation (NGP) resulting in a strong sense of belonging and contribution of their voice and talents.

STRATEGIC OPPORTUNITY: A Sense of Belonging
2025 OBJECTIVES
1. Reduce bias in interactions with members and our process designed to engage members in the association.

STRATEGIC OPPORTUNITY: Diversity, Equity and Inclusion
2025 OBJECTIVES
1. Fully realize and maintain the impact of the DEI initiative in NAR policy, governance and member engagement.



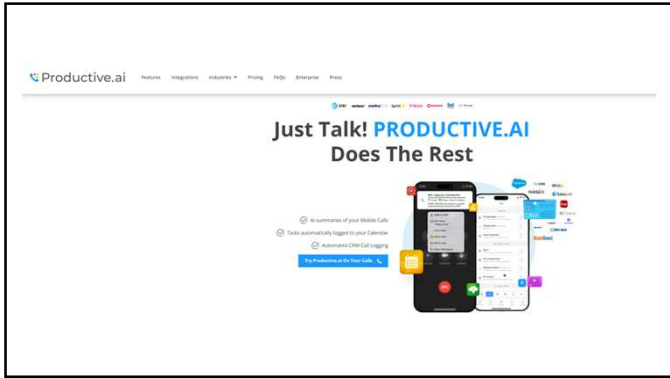
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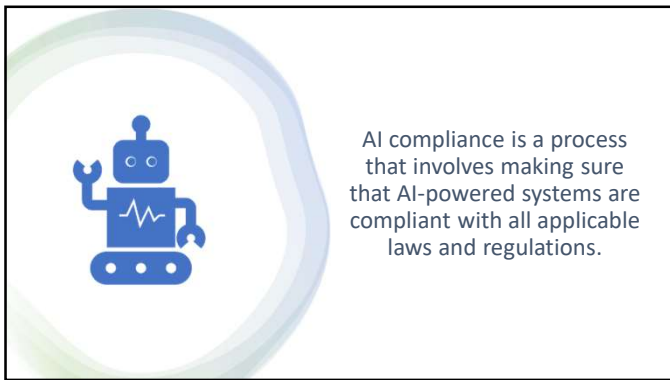
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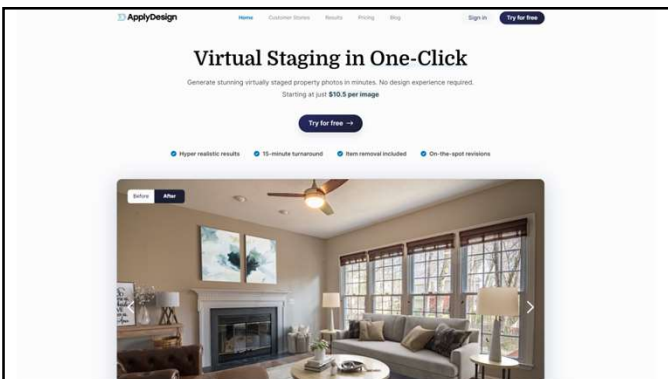


Deceptively photoshopped images, AI-generated descriptions and misrepresentations in listings are among the problems beginning to surface as the adoption of AI tools increases.

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**Ethics and Best Practices for
Using AI in Real Estate:
Agency Relationships COE
Article 1**

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Article 1
When representing a buyer, seller, landlord, tenant, or other client as an agent, REALTORS® pledge themselves to protect and promote the interests of their client. This obligation to the client is primary, but it does not relieve REALTORS® of their obligation to treat all parties honestly. When serving a buyer, seller, landlord, tenant or other party in a non-agency capacity, REALTORS® remain obligated to treat all parties honestly. (Amended 1/01)

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OpenAI Threatened With Lawsuit Over ChatGPT Defamation

OpenAI is facing a potential lawsuit over defamation caused by its ChatGPT. Australian lawyer **Blaise Hoof** accuses the AI of falsely identifying him as guilty in a bribery scandal when he was, in fact, the whistleblower. Hoof's lawyers have demanded OpenAI fix the error within 28 days or face a lawsuit, which could become a **landmark moment** in applying defamation law to AI and publication in the IT space.

ChatGPT and other large language models often make errors due to their predictive nature. Despite disclaimers, many users still treat these AI chatbots as fact-finding search engines. The lack of transparency in how the algorithms work and comes up with answers adds to the challenge. This case raises questions on the responsibility of AI technologies like ChatGPT and their developers, and how defamation law might apply when incorrect information is generated.

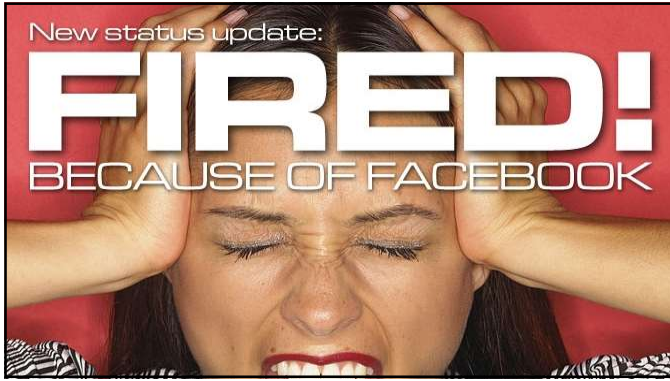
Why does this matter? 🤔

This lawsuit could potentially set a precedent for holding AI developers legally accountable and responsible for the false or defamatory outputs of their systems.

As a result of this case, there might be increased demand for AI developers to implement rigorous auditing and editing mechanisms to rectify inaccurate information generated by their systems.

The risk of defamation lawsuits might drive AI developers to collaborate with legal and policy experts to create AI systems that have built-in safeguards against generating harmful or damaging content.

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Transparency and explainability
 The lack of transparency and explainability in AI algorithms can raise legal concerns related to consumer rights, privacy, and accountability more widely. Infringements could lead to fines by regulators, not to mention reputational damage. As a developer or publisher, you should address the following considerations:

User consent and data privacy: obtain informed user consent for collecting and utilising personal data in AI algorithms. Comply with applicable data protection laws and clearly communicate data collection and usage practices (what type of data is processed and why, what is it used for and how long is it stored?) to users. Provide options for players to opt out of data collection if the collection and processing is based on their consent.

Algorithmic transparency: strive for transparency in AI algorithms by providing users with understandable explanations of how AI-driven features function within the video game. This helps build trust and ensures users can make informed decisions about their engagement with AI systems.

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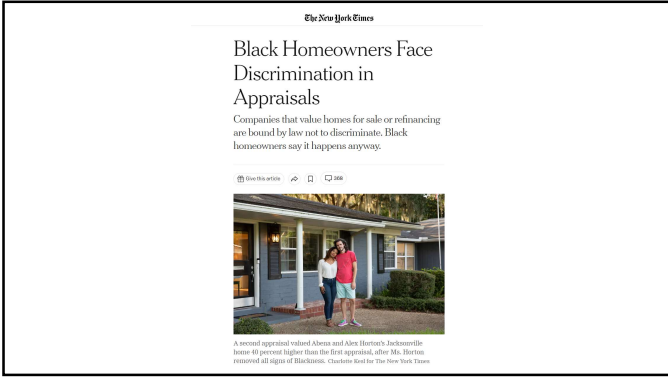


REALTORS[®], in attempting to secure a listing, shall not deliberately mislead the owner as to market value.
STANDARD OF PRACTICE 1-3

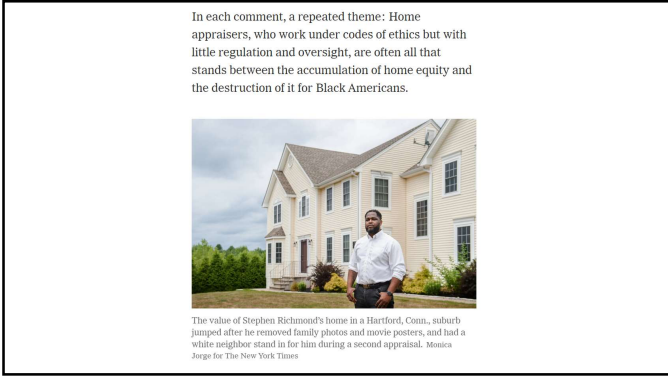
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From the beginning of FHA appraisers gave high ratings to mortgage applications if there were no African Americans living in or nearby the neighborhood but also lowered their risk estimates for individuals' properties with restrictive deed language.

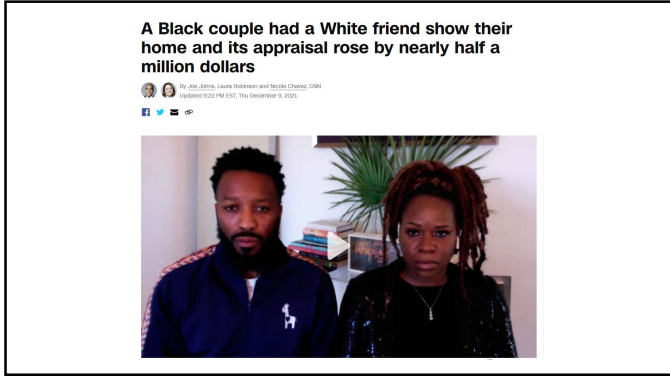
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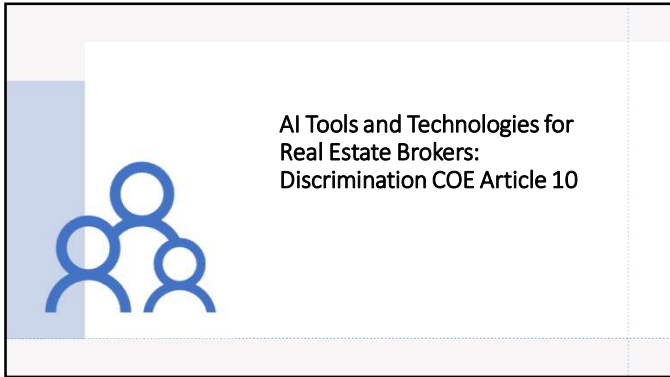
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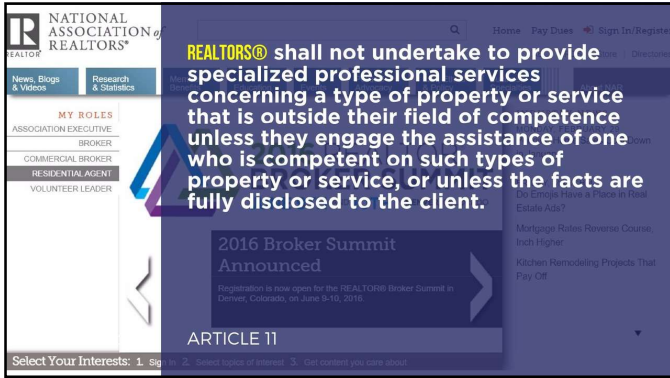
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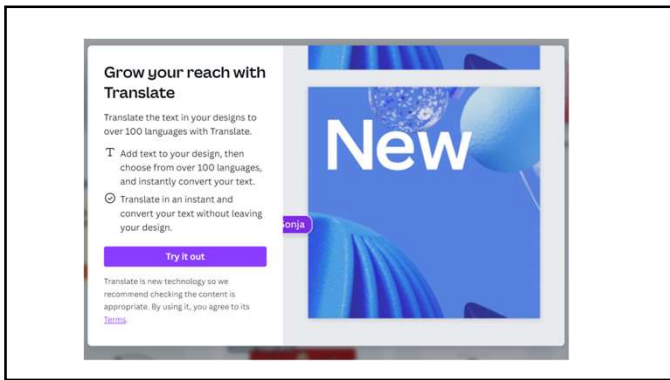
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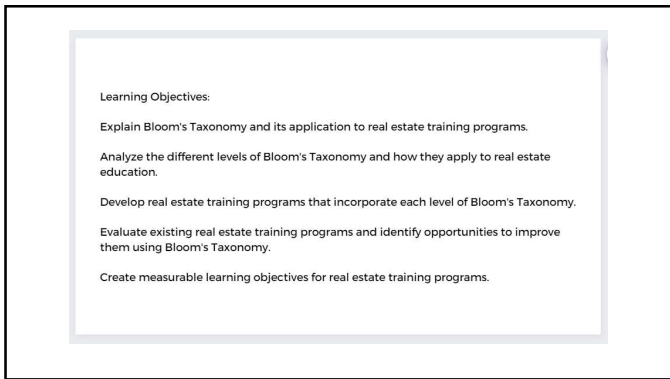
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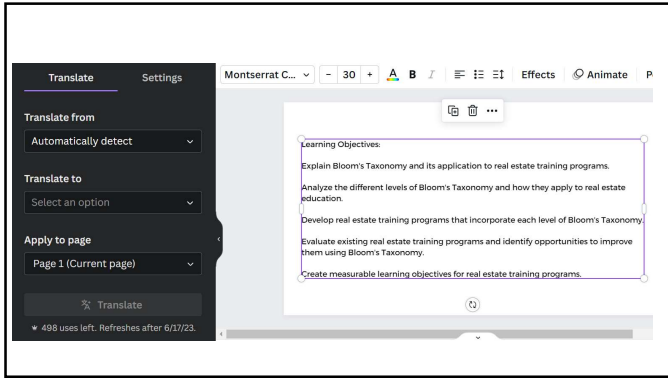
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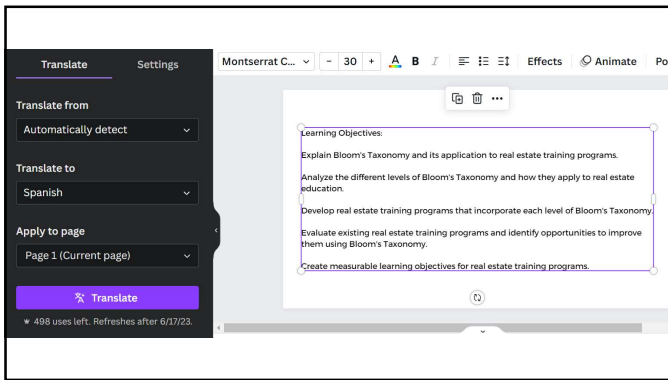
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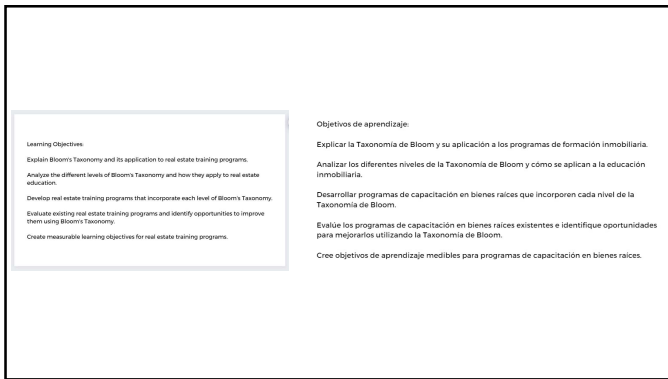
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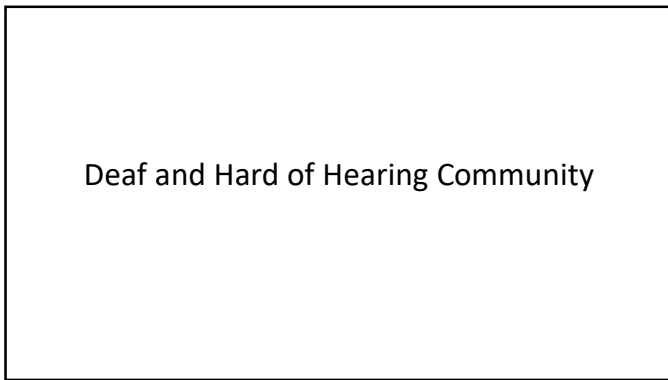
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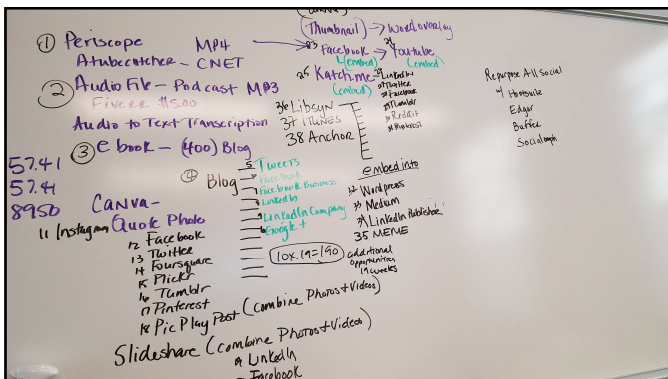
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SOCIAL SELLING MADE SIMPLE

YOU ARE YOUR OWN REAL ESTATE BROADCASTER: HOW TO DEAL WITH SOCIAL MEDIA FAME & PROTECT YOUR PRIVACY
WITH *Tonya Jones*

HOSTED BY: MARKI LEMONS RYHAL

INDUSTRY SYNDICATE

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San Jose in Person

zoomtopia
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Recording 1 of 1
1 May 7:53 AM

Recording includes the first 30 minutes

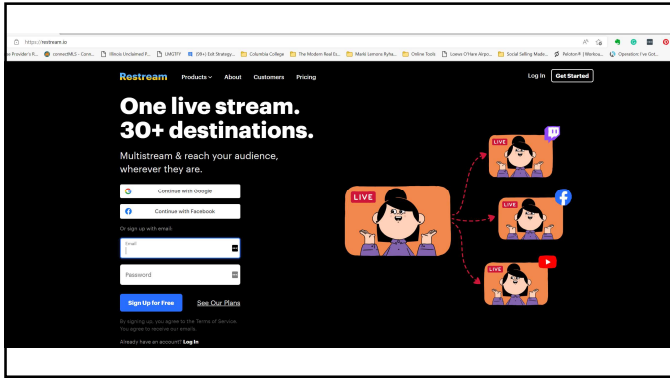
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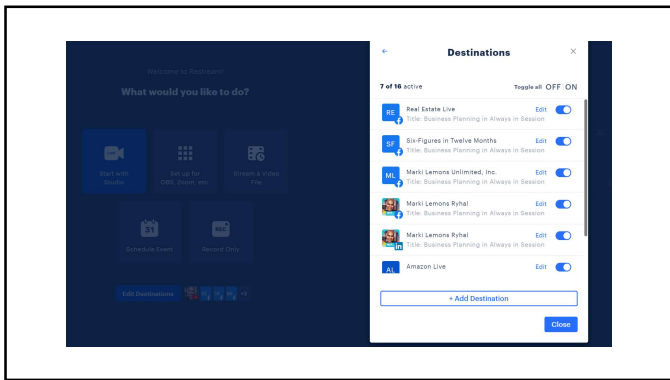
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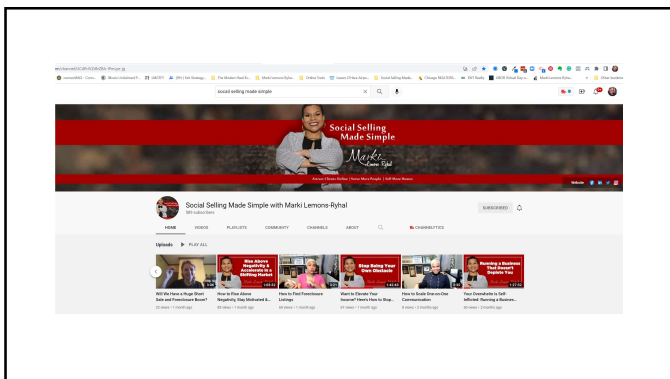
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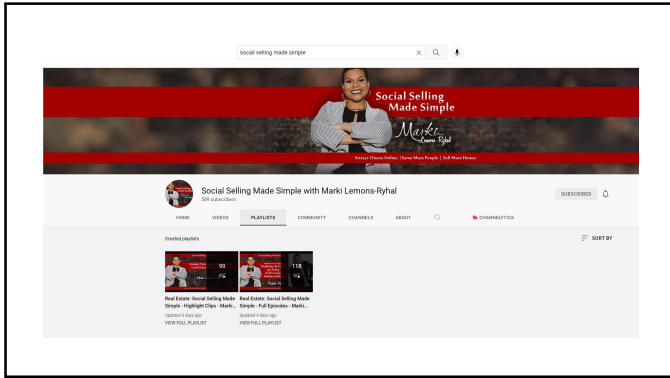
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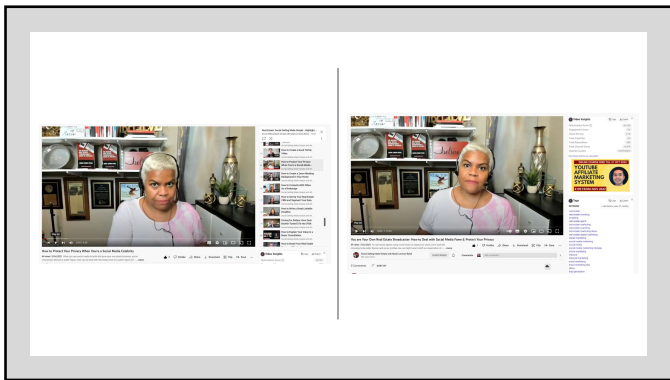
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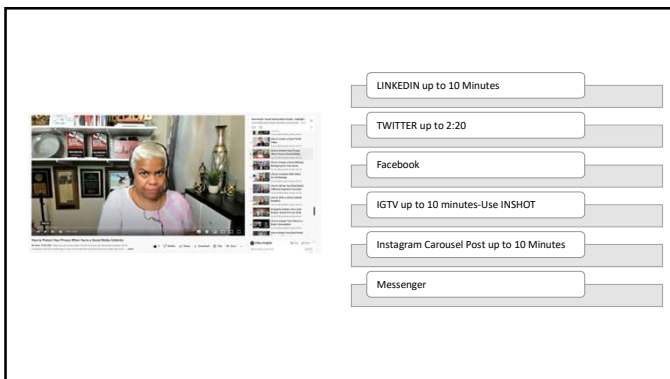
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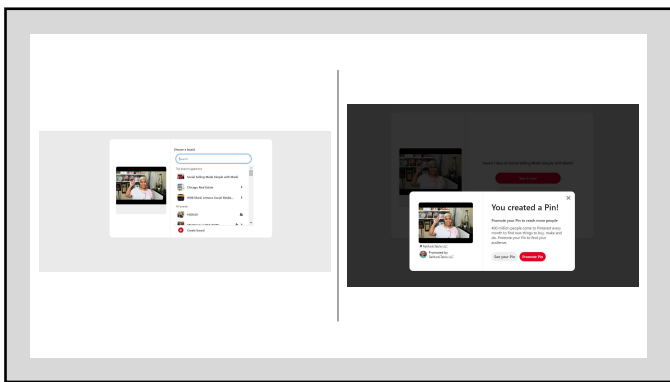
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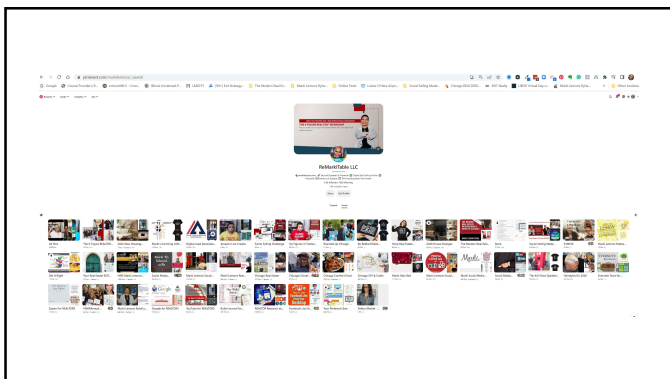
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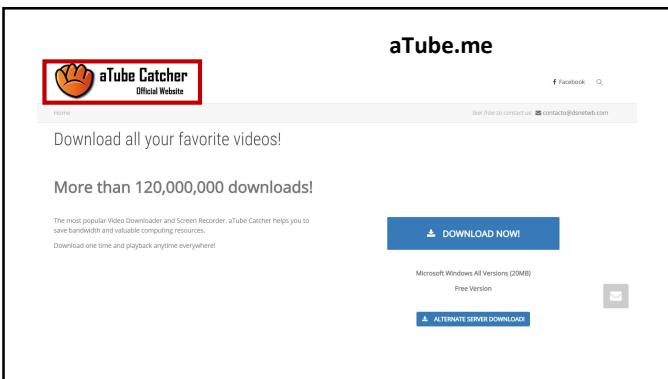
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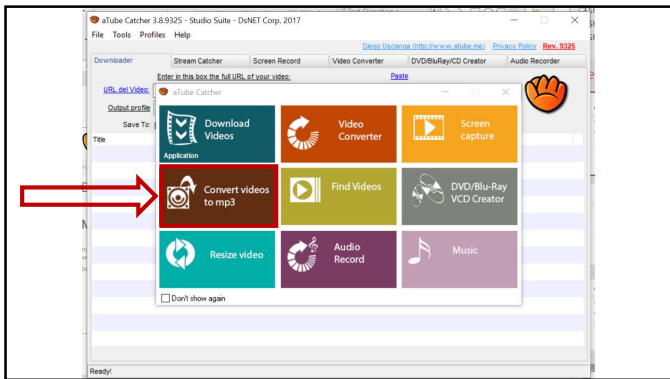
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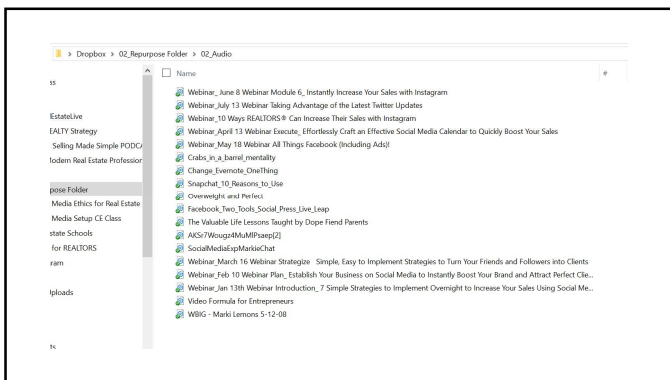
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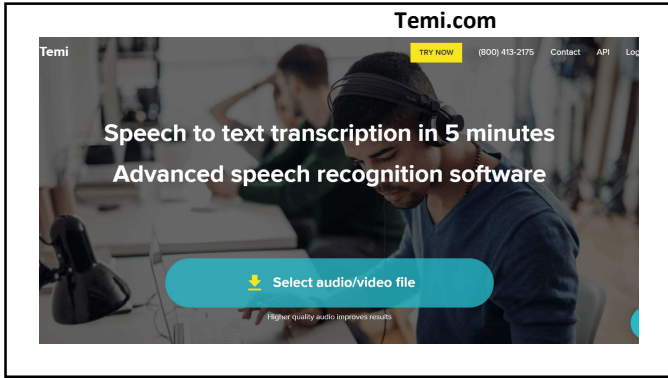
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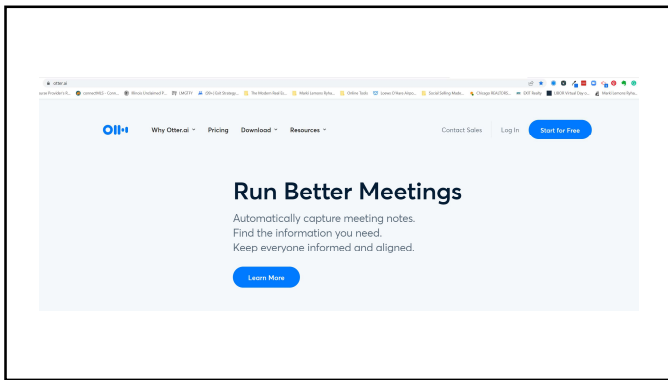
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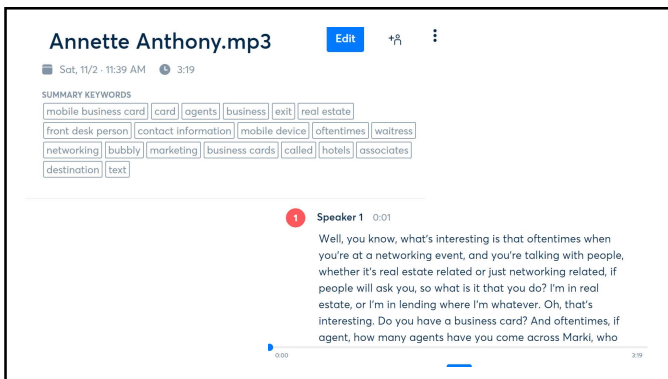
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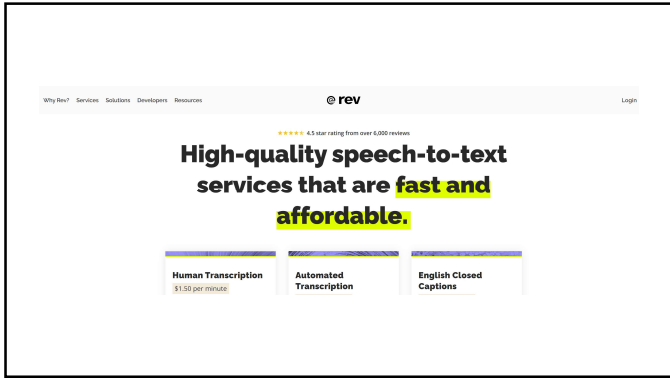
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PHOTO →

TEXT →

As real estate agents using social media to expand our reach, we're basically choosing to be public figures, and as our profiles rise, we might have to shift our expectation of privacy.

We are our own broadcasters in the name of real estate, and that means more recognition out in the world. The question is, how do we adjust to this newfound local fame? What steps can we take to protect ourselves in public? How do we combat marketing FOMO and shiny object syndrome?

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STANDARD OF PRACTICE 12-10

Standard of Practice 12-10 REALTORS®' obligation to present a true picture in their advertising and representations to the public includes internet content, images, and the URLs and domain names they use.

REALTORS HAVE AN OBLIGATION TO PRESENT A TRUE PICTURE IN ADVERTISING, MARKETING, AND REPRESENTATIONS.



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NATIONAL ASSOCIATION of REALTORS®

REALTORS® The obligation to refrain from making false or misleading statements about other real estate professionals, their businesses and their business practices includes the duty to not knowingly or recklessly publish, repeat, retransmit, or republish false or misleading statements made by others. This duty applies whether false or misleading statements are repeated in person, in writing, by technological means (e.g., the Internet), or by any other means.

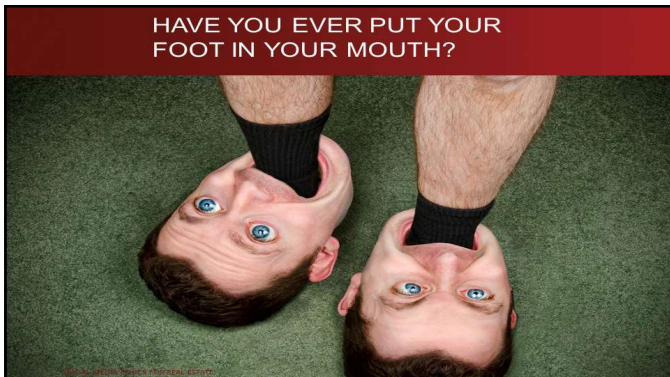
2016 Broker Summit Announced

Registration is now open for the REALTOR® Broker Summit in Denver, Colorado, on June 9-10, 2016.

ARTICLE 15

Select Your Interests: 1. Sign up 2. Select topics of interest 3. Set content you care about

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MONEYWATCH |
Here's how professionals in 3 different fields are using ChatGPT for work

MONEYWATCH | BY MEGAN CERVILLO | FEBRUARY 19, 2023 | 9:00 AM | MONEYWATCH | f t v

Write me a real estate listing

Mala Sander, a top real estate agent for the Corcoran Group who focuses on the Hamptons, has been using ChatGPT regularly for the past couple of weeks to help her write real estate listings and devise marketing strategies for properties.

"I asked it to write me ad copy about a house in Bridgehampton with a pool and tennis court on two acres and I listed the other features I wanted to highlight," she told CBS MoneyWatch. "And it would weave this fantastic copy into something that you could actually use."

She uses ChatGPT to change the tone of listings too. "I'll say things like, 'write this toward a millennial audience' or 'make it funny.'"
